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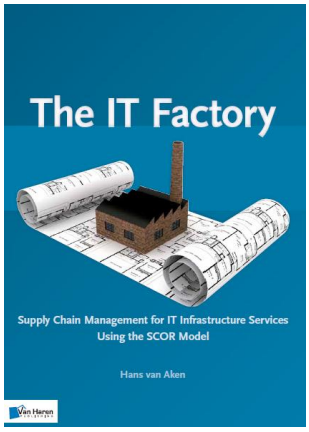
Van Haren PUBLISHING

NEWS

Zaltbommel, the Netherlands, 16th January 2012

"The IT Factory"



Last year Gartner identified the **10 major forces** that are actively reshaping the future of IT services and the outsourcing market. Amongst the much hyped Cloud, Security and Consumerization were included the **Value Chain** and **Componentization** -- items that don't get so much Press hype but, according to Gartner, are fundamental forces that should be addressed. A new title: *The IT Factory* describes operating within these forces by applying **Supply Chain Management for IT Infrastructure Services: Using the SCOR Model.**

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